



BOARDING HANDBOOK

CSFC CAMBRIDGE

2022

CSFC CAMBRIDGE | 89 REGENT STREET, CAMBRIDGE, CB2 1AW

WELCOME TO BOARDING

CSFC Cambridge offers a remarkable opportunity for student's in the UK; set in an outstanding urban location with excellent access to the amenities of the city centre, our boarders live as part of a true family community where you will be happy, safe and cared for. This really is "a home from home" and family is at the heart of all we do.

We take huge pride in our multi-cultural community and recognise that this is a special environment that gives all our students a unique opportunity to meet people from a variety of different cultures and countries. The common ground that we all share is mutual respect for others and a desire for knowledge and learning both in and outside the classroom. CSFC Cambridge is as a campus along with CSFC Cardiff and adopts and operates similar boarding practices and principles.

"Cardiff Sixth Form College is a wonderful place - a very warm community where every single person is valued. Every student here is extremely passionate and talented. I guarantee you will make lots of friends from all around the world and grow as a person, ready to continue your education at a top university!" Boris, Yr13, Russia

We place emphasis on developing individual strengths of students of all abilities and our caring staff create a nurturing environment, with accommodation of the highest quality and excellent pastoral care. We have a diverse mix of International pupils, all of whom enjoy a close relationship with the staff that live on-site to look after them, and with each other.

Boarders enjoy the independence of living away from home alongside the comfort that comes from being with a community of friends. In addition, there are many opportunities for extra and super-curricular activities, such as the debate, sports teams and charity work. Boarders benefit from weekend activities and cultural visits which makes leisure time enjoyable and enriching. Cambridge is a university city of the highest ranking in the UK with amenities and opportunities geared to the dominant student population. An excellent place for our boarders to gain independence and enjoyment. Staff are always there to share our pupils' successes and help them with any problems they may have.

We would like to offer a very warm welcome to our school. Please do not hesitate to contact us with any other questions you may have, we will always do our best to help you.

Gethin Thomas - Head of Boarding

Gethin Thomas



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IMPORTANT CONTACTS

BOARDING CONTACTS

HEAD OF BOARDING

Mr Gethin Thomas

gethin.thomas@ccoex.com

HOUSE PARENT MOBILE NUMBERS

Tripos Court House Parent

SECURITY AND SAFETY OFFICERS (SSO) NUMBERS

Tripos Court SSO

SAFEGUARDING AND MEDICAL CONTACTS

DESIGNATED SAFEGUARDING LEAD

Mr Gethin Thomas

gethin.thomas@ccoex.com

DESIGNATED SAFEGUARDING OFFICER

Dr Julian Davies

julian.davies@ccoex.com

HEALTHCARE PROVISION

Nurse Victoria Massingham

cambridgenurse@ccoex.com

Woodlands Surgery

01223 697600

NHS Direct

0845 4647

INDEPENDENT LISTENER

liam.hughes@ccoex.com

NSPCC

0800 800500

Childline

0800 1111

KOOTH

www.kooth.com

STATEMENT OF BOARDING PRINCIPLES AND PRACTICE.

Cardiff Sixth Form College has been the top school in the UK for A Level results over the past 12 years and is one of the top A Level schools in the world. The College's results are outstanding with 95% of students gaining top A* and A grades and 99% achieving A*-B grades in 2022. Cardiff Sixth Form College has two sites, in Cardiff and in Cambridge and operates under the banner 'One College on Two Campuses'.

It has an inclusive, internationalist outlook that values student autonomy and academic success. With a large percentage of international boarders, we look to offer a high standard of pastoral care and a family atmosphere alongside the outstanding academic standards the school demands. We are aware and proud of the fact we are not a 'traditional' boarding school and look to nurture independence amongst our student cohort so that our pupils are thoroughly prepared for university.

BOARDING PRINCIPLES

The school believes in a values-based education where we should be inspiring the students to reach their potential and achieve their goals. This approach looks to reinforce key values which CSFC regards as important preparation for a pupil's life beyond school. Specifically, it aims to fulfil the following:

1. To develop the whole person and **a culture of independence** in preparation for future life at university and beyond
2. Within CSFC, **learning is the primary focus**. The atmosphere within the boarding house should reflect this. It should be conducive to study and both promote and value academic progress and achievement
3. To produce an **open and trusting atmosphere** in which all members feel able to approach any other member of the community (staff or pupil) confident that they will be treated with respect and courtesy
4. To encourage the development of each pupil's character, talents, independence and sense of responsibility by offering a wide range of **extra and super-curricular activities** and opportunities for leadership. This will be driven through the pastoral and inter-house programmes
5. To provide **accommodation that is comfortable** and suited to the needs of boarders, according to age and maturity, and which provides reasonable levels of privacy
6. A high priority is placed on **maintaining pupils' safety** around the school site and within the local area. In addition to clear guidelines for pupils themselves, Tripos Court's external environment is covered by CCTV cameras and has a 24-hour security presence
7. To ensure that **pupils are not discriminated against** paying particular regard to cultural background, linguistic ability, special educational need, sexual orientation, gender or academic or sporting ability. This will be achieved through the active promotion of British values and through providing positive staff role models to support student's development as a rounded and caring individual

BOARDING PRACTICES

At CSFC boarding houses are run in a standardised structure. Each house has residential senior house parents (SHPs), house parents and graduate residential assistants (GRAs). These staff are the primary care givers to our pupils outside of school hours, and report to the Head of Boarding. Each house is staffed 24 hours a day and in Cambridge a Day Matron operates Mon-Fri.

All CSA's (Compulsory School Age children aged under 16 on the 1st of September 2022) are housed together. Accommodation is separated into male and female sections, separated by electronic key card access, limited to each gender. CSA students are provided extra care, with a designated houseparent and a bespoke activities program that is tailored to the needs of a CSA.

Boarding at CSFC is the responsibility of the Principal assisted by the Head, and the Head of Boarding. The Head of Boarding is the immediate point of contact for the house parents.

SUPERVISION

There is adult supervision in the boarding houses at all times by identified members of staff. Each location has mobile phones to allow full and immediate access and communication in support of this supervision. In addition, there are safeguarding numbers that are known by all staff and students should an immediate child protection incident arise. The house staff consist of SHPs, house parents & GRAs. Each member of this team has clearly defined job roles and a published job description which details their responsibilities. SHPs, house parents and GRAs are line managed by the Head of Boarding.

Regular weekly formal meetings of boarding staff take place to ensure the effective exchange of information. Additionally, a formal handover of duty will take place when members of staff on duty change, again with all relevant information exchanged through the use of the shared boarding diary and duty reports. Incident reports will be recorded and maintained within the house through the use of our boarding software to ensure a formal record is kept of all incidents. House registers and a fire log record book are kept including details of any absences.

Medical matters are the responsibility of the School Nurse under supervision of the Head of Boarding. Pupils are also registered with the local GP. In addition, there is a part-time Wellbeing Officer who is available for students to speak to regarding a variety of pastoral, safeguarding and mental health issues.

The school seeks to offer a high standard of catering. A vegetarian option is always available, and the catering staff will meet all dietary requirements. Halal prepared meat is always available..

The school recognises the importance of regular communication between boarders and their parents. All pupils have access to the internet and are allowed mobile phones. House parent phones are also available for use in emergencies.

There are no weekends when boarders are required to be away from school (with the exception of winter and summer holidays). Leave may be granted when requested by pupils and parents. The school will endeavour to provide an extensive and varied programme of excursions and activities available on weekends.

Living with others in a boarding house places obvious limitations on personal privacy. It is expected that boarding staff and pupils respect the privacy of others as far as possible. Staff should 'knock and wait' before entering student's study bedrooms; pupils should be allowed to dress, undress and wash free from unnecessary staff intrusion.

The Boarding Council is essential to the smooth running of the Houses and will involve significant responsibility. The council will consist of the Boarding House Reps, students selected to represent each boarding house. They will endeavour to promote the school's boarding principles and attend council meetings to involve a student voice in the running of the house.

ACCOMMODATION

ROOMING

Students will be placed in a cluster room, sharing a kitchen with 7-9 students. Each bedroom has a bathroom with shower, bed/s, desk, wardrobe/s, chest of drawers and storage. All water in the boarding house is potable and suitable for drinking. Kettles must only be kept in kitchens and are not allowed in cluster rooms. Mid-term changes are not allowed unless authorised or required by the Head of Boarding.

BEDDING

You will be provided with a pillow, duvet and bedding (pillowcase, duvet cover and sheet). You may also bring your own linen. College and own bedding will be changed by students every two weeks and will be washed by the housekeeper/matron. You may also wash your own bedding. This must be done every two weeks.

COMMON AREAS

You will receive a key fob or room key which will allow you access to your room and to your floor. You will be responsible for the safety of these; if you misplace them you will be liable for a charge to replace them. You are required to speak in English in all common areas, including at mealtimes, and to keep areas tidy.

PETS

You are not allowed to have pets or keep animals in the boarding premises.

INTERNET

All rooms have free access to the internet through a broadband connection and Wi-Fi. The internet is also filtered to stop restricted web content.

ELECTRONICS

Due to it being a fire hazard, you are not allowed to use slow cookers or rice cookers in your rooms. All items will be subjected to a termly electronic Portable Appliance Testing (PAT) safety check and any item not tested will be confiscated. Please make sure you switch off all electronics when you leave your room. All electronic items need to be PAT tested before they can be used within boarding. Each tested item will be labelled with the date of the latest test and the initials of the tester. Any non-labelled items will be removed. Comprehensive guidance on PAT procedures is available on request from the Head of Boarding.

STORAGE

Each room has its own storage. Summer storage arrangements will be discussed during your induction period.

PERSONAL ITEMS

You may personalise your room with your own belongings and pin up photos, posters, etc. but only on the notice board areas provided to avoid damage to walls. You must not paint any of the walls.

HOUSEKEEPING

ROOM CHECKS, AUDITS AND INSPECTIONS

Room checks will be conducted regularly by boarding staff including house parents and cleaners, in order to make sure you are living in a clean, healthy and safe environment.

Room audits will occur termly and are there to ensure that the room is up to standard and to update any maintenance requirements. This will also be used to PAT test any new electronic equipment. Students will be informed a week in advance before any room audits.

Room inspections will only occur to check for any prohibited items and are only authorised by SMT or the Head of Boarding. Students will be informed before a room inspection is carried out and there will always be 2 staff members present. All room inspections are recorded in the school log.

DINING ROOM

CSFC Cambridge has its own catering facilities and serves breakfast and dinner 5 days a week with a brunch and dinner on weekends. The canteen caters for all dietary requirements including daily vegetarian and vegan options. All dietary intolerances including allergies **MUST** be made known to the College Nurse.

MEALS

School meals will be served at the following times:

MEAL	WEEKDAYS	MEAL	WEEKENDS
Breakfast	7:00am – 8:30am	Brunch	10:30am – 12:30pm
Dinner*	5:00pm – 7:00pm	Dinner	4:00pm – 6:00pm

*Actual times will depend on your timetable.

All students in boarding are expected to eat healthily. There are equipped kitchens for each student to make snacks in between mealtimes. Evening snacks are also provided by the school from 8.30pm-9:30pm on weekdays.

CSA pupils have 'in house dining' for certain meals where they eat together with house staff in a family arrangement giving opportunities for exchange of information in an informal context.

LAUNDRY

Students are expected to be responsible for washing their own clothes and towels. A laundry room is always accessible. Please observe the operating instructions carefully.

CSA pupils have a weekly laundry service provided by the Matron/Housekeeper for uniform and personal clothing. Details of the operating times can be found from the Matron/Housekeeper in Tripos Court.

DAMAGE & REPAIRS

We understand that accidents happen. If you cause damage, please report this at once to a member of the boarding staff. Students and any visitors must respect the college's property and act appropriately to avoid damage e.g. no ball games, play fighting etc. Do not attempt to change light bulbs or repair electrical items yourself. Please report any necessary changes to house staff.

INSURANCE

You are expected to take out your own personal effects insurance policy.

KEEPING YOUR ROOM CLEAN AND TIDY

We recognise that being away from home and having to take responsibility for your own room and belongings may be a new challenge for many students. Our boarding team are there to support you in keeping your room clean and tidy. Your room will be cleaned weekly by our team of cleaners but you are expected to maintain a good level of tidiness so cleaners can access your room. Boarders must vacate their rooms for the time required (during the day) by cleaners in order to provide this service. Students who fail to keep their room tidy will be reminded by house parents and your room checked on a regular basis. This includes sustaining a high standard of hygiene and ensuring that all clothes and cooking equipment are regularly washed. Anyone failing to maintain reasonable standards of tidiness in rooms, may be charged for extra cleaning. This means we have had to ask the cleaning team to clean the room to get it back to the acceptable condition.

EXAMPLES OF ROOMS TO A GOOD STANDARD:



FIRE DRILLS AND ALARMS

There will be several fire drills throughout each term and at least one will occur during sleeping hours. Whenever you hear the alarm, you must evacuate the building immediately by following the fire evacuation procedure which is pinned on all notice boards. Do not use any lifts during alarms. Failure to comply with fire drills and alarms may result in disciplinary action. In addition, there is a thorough fire safety induction for all new starters.

FIRE PREVENTION

You must never cover smoke alarms or remove batteries from them and must never tamper with other safety equipment such as fire extinguishers or fire blankets. This equipment has been installed for the safety of all students. Tampering with them is a serious breach of health & safety rules and anyone found doing so will be subject to disciplinary action and the cost of an engineer. You must not have candles, smoke in the premises or use forbidden or faulty electrical appliances. Any such items found in your room will be confiscated. All electronics should be turned off when you go to bed and when you leave your room.

SAFE KEEPING OF POSSESSIONS

Students are advised not to store considerable amounts of cash or highly valuable jewellery or electronic items in their rooms. Students have a responsibility to keep their own possessions safe by locking their rooms when they are not present and by locking any valuables safely in the safe provided for use in each room.

You must not enter the room of another student, remove items left in common areas or borrow property from other students without permission. These actions may be classified as theft, even if property was intended to be returned. Where theft is reported, staff reserve the right to search the rooms of other boarders for missing possessions.

NOISE

You must be considerate to others' right to quiet and especially between the hours of 11.00pm and 7.00am. Students are expected to be in their boarding houses by 10.00pm and in their own rooms with lights out by 11.30pm. There are specific earlier curfews for younger students (CSA's). Any music devices that cause a nuisance to other residents or our neighbours may be removed by boarding staff.

RULES AND SANCTIONS

RULES

Boarders must treat all members of the boarding community with respect.

Any form of discrimination or bullying is totally unacceptable whether on the basis of race, appearance, gender or sexual orientation. The college will take all allegations of bullying or discrimination very seriously and investigate thoroughly. Appropriate action will always be taken.

All members of staff related to the boarding house, including catering and cleaning services must be treated with respect. Any rudeness to staff may result in disciplinary action. Any physical harm caused to any other student may result in suspension or expulsion.

Male and female accommodation areas must be kept separate.

Male and female accommodation areas are single-gender only and access to a floor/building of the opposite sex is prohibited.

It is forbidden to store or use alcohol, illegal drugs and abuses of substances on boarding premises.

Students cannot store or consume alcohol on or off the school premises and should not return to the boarding house under the influence of alcohol. Students are also reminded that it is illegal in the UK for under 18s to buy or consume alcohol and that any illegal activities will result in disciplinary action including the potential for suspension and exclusion.

There are strict laws in the UK regarding illegal drugs. Any student found, or believed, to be under the influence of any drug that hasn't been prescribed by a UK registered doctor (including so called legal highs) will be subject to disciplinary sanctions which may include expulsion and the police being notified. The colleges also reserve the right to drug test any student it suspects of drug misuse.

Any student in the company of a student taking an illegal substance who does not report the incident will be considered complicit in the act and will be subject to the same disciplinary sanctions.

Students should read the college policy on substance misuse.

Smoking is forbidden in all college/boarding premises.

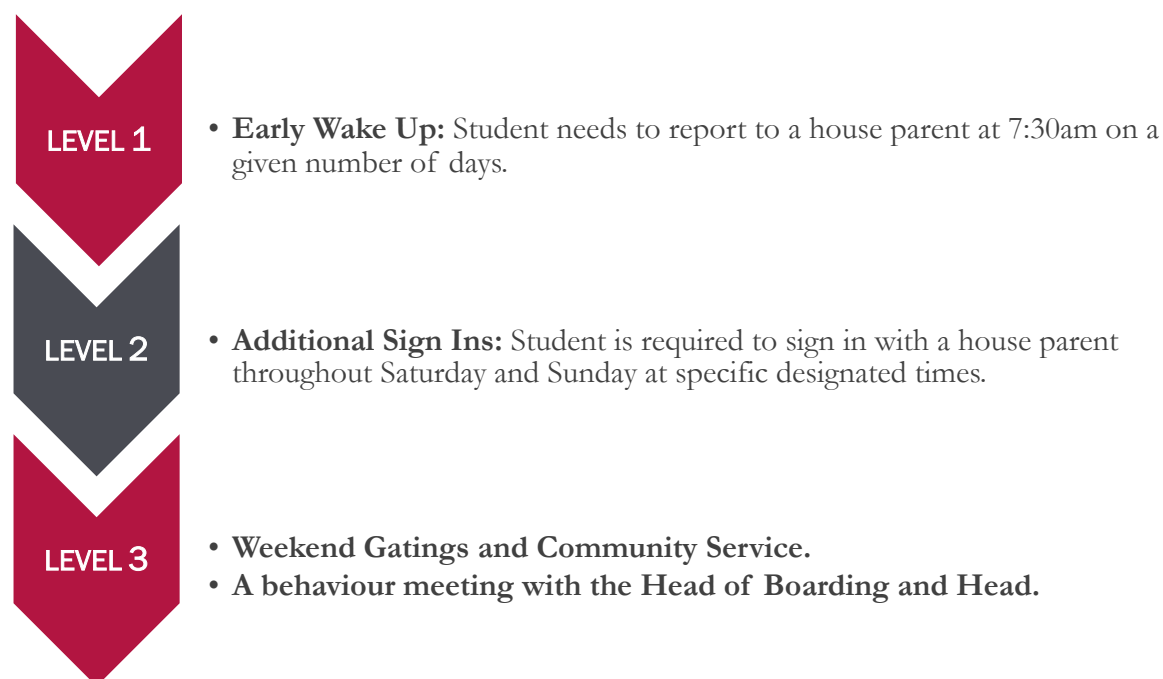
You must not smoke anywhere within boarding. This relates to fire regulations and UK law on smoking. Students breaking this rule will be subject to college disciplinary action and may be billed for any damage or safety checks that are undertaken as a consequence of smoking. Members of staff have a duty of care to ensure that those under eighteen are not smoking and smoking materials may be confiscated from students if discovered to be in use by students. Vaping products are subject to the same rules as any other smoking paraphernalia and is forbidden in all college premises.

All health, safety and security procedures must be followed.

These have been put in place to protect you and others in the building. Any instructions or requests given by house parents regarding these matters must also be followed. Disciplinary action will be taken if you fail to do so.

SANCTIONS

Any breach of the school rules may involve staff imposing sanctions. Boarding sanctions are illustrated in the diagram below. Any further sanctions will follow the school Rewards and Sanctions policy.



Sanctions are at the discretion of staff, but reasons would include the following:

- Rudeness to staff members
- Consistent failure to register or extreme registration incident
- Refusal to tidy rooms or cluster kitchens
- Students being late to college

SECURITY OF STUDENTS AND THE BUILDING

CURFEWS

Curfews are the times you must return to the boarding house. Below is the information regarding the times of curfews and registers.

AS & A2 STUDENTS

SCHOOL DAYS (WEEKDAYS)	WEEKENDS & OTHER NON-SCHOOL DAYS (i.e. ENRICHMENT WEEKS)
10:00pm: Evening register with house parents. Students must stay in the boarding house after register.	11:30am – 1:00pm: Register in accommodation with boarding staff. 10:00pm: Evening register with house parents. Students must stay in the boarding house after register.

COMPULSORY SCHOOL AGE (CSA) STUDENTS

SCHOOL DAYS (WEEKDAYS)		WEEKENDS & OTHER NON-SCHOOL DAYS (i.e. ENRICHMENT WEEKS)	
Time	Activity	Time	Activity
8:00am	Register & Breakfast	9:00am – 10:00am	In-house breakfast
5:00pm – 7:00pm	Dinner	10:00am – 12:00pm	Morning activities
7:00pm	Return to Boarding	12:00pm – 1:00pm	Lunch & Register
7:00pm – 8:30pm	Prep Time	1:00pm – 5:30pm	Afternoon Activities
8:30pm – 9:00pm	Free Time	5:30pm – 6:00pm	In-house Dinner
9:00pm	Curfew check for CSA's	6:00pm – 9:00pm	Evening Activities
9:00pm – 10:00pm	Time in Boarding	9:00pm	Curfew check for CSA's
10:00pm	In Your Room	9:00pm – 10:00pm	Time in Boarding
10:30pm	Lights Out	10:00pm	Register
		10:00pm	In Your Room
		10:30pm	Lights Out

SIGNING IN AND OUT

Accurate records must be kept in case of a fire. Therefore, it is vital that you sign out with a staff member when going on leave and sign back in when you return. Failure to sign in and out may mean you be denied leave in future.

OVERNIGHT STAYS AWAY FROM ACCOMMODATION

All students must complete a Leave Request if they intend to be away overnight or return late over the weekends by applying for permission to leave. All students must apply for permission to leave (including 18-year olds). You must apply via the boarding software. All weekend overnight leaves must be completed by 6pm on Tuesday, or 1 week before you are due to travel. We reserve the right to reject leave requests if they are not done in adequate time. You need to leave full details and contact numbers of where you are staying and have parental permission. You must ensure permission is granted by your house parent before you depart from the boarding house. Permission can still be denied by the house parents if your safety may be at risk or as a sanction. We may request to speak to or take ID for the person you are staying with.

CSA students must be picked up by an appropriate adult of age 18+ (but not a student of the College), who then will need to provide photographic ID in advance (passport/driving license). House parents must be notified in advance by parents/guardian as to who will pick up the student.

LEAVE REQUESTS

Leave requests are completed via the online boarding software. Students must complete this form, and have it approved by their parent and designated staff member before they may leave. The following diagram can be used as a guide for which form to complete. Time outside curfew is any time after 10:00pm and before 6:00am

TYPES OF LEAVE

LEAVE NAME	DESCRIPTION	MUST SUBMIT	APPROVAL NEEDED FROM
Overnight Leave (Missing Lessons)	I would like to stay overnight away from the boarding house and would be missing lessons at school. (e.g. interview at university with accommodation organised by university)	72 Hours before leave	Parents Houseparent Head of House
Overnight leave (Not Missing Lessons)	I would like to stay overnight away from the boarding house. (e.g. parents are visiting for the weekend)	72 Hours before leave	Parents Houseparent Head of House
Evening Leave (Missing Lessons)	I would like to return to the boarding house after curfew time (10.00pm) and would be missing lessons at school. (e.g. visit to evening Cambridge University lecture)	48 Hours before leave	Parents Houseparent Head of House
Evening Leave (Not missing Lessons)	I would like to return to the boarding house after curfew time (10.00pm) but will not be any missing lessons at school. (e.g. weekend visit to theatre)	24 Hours before leave	Parents Houseparent
Missing Lessons (School time only e.g. appointments)	I would like to miss lessons at school but will not be breaching boarding curfew times. (e.g. dentist appointment)	48 Hours before leave	Head of House
Weekend Day Leave (6.00am – 10.00pm)	I would like to visit somewhere outside Cambridge (e.g. Oxford University open day) I would like to miss the weekend midday register (e.g. church or volunteering)	48 Hours before leave	Parents Houseparent
School trips	Student do not need to submit leave requests for any trips that are organised by the school and that are led by CSFC staff.		

ROOM KEYS AND FOBS

You must never lend your key or fob to anyone else and you should report any lost key immediately to your boarding staff. You may be charged for a replacement key.

STAFF SUPERVISION

There will always be boarding staff on duty 24 hours a day, seven days a week. You can always contact the duty person by calling the duty mobile number.

STAFF ACCESSING ROOMS

The college has a duty of care and on occasion for welfare or health & safety reasons it may be necessary at times to conduct room inspections and searches. Students must always allow staff to enter for this purpose. You will be told of the intention to inspect/search and there will be a second member of staff present to witness the inspection/search. All inspections/searches are recorded on the room search logbook.

VISITORS

Family, close friends of family and friends from college may visit you in boarding accommodation. They must sign in and out as visitors in the reception of the boarding house. All visitors must leave boarding premises by 9.00pm. Visitors are not allowed to stay overnight.

Visitors are only allowed in communal areas and are not allowed to student rooms.

STRANGERS

House parents and other college boarding staff will always carry a college ID card. Any visitor to the accommodation will be in possession of a visitor's badge. If you see anyone in the building without this identification, please make it a priority to report it to boarding staff immediately or call the duty phone number.

PERSONAL RELATIONSHIPS

Students should not be engaged in intimate personal relationships in boarding accommodation. Students should be in their own rooms by their curfew times. A breach of this rule may result in disciplinary action.

STUDENTS OF COMPULSORY SCHOOL AGE (CSA) OR UNDER 16s

These students will be fully supervised in the boarding accommodation. You will not be allowed to return to the boarding accommodation during the school day (unless authorised by the Head of House). Any study periods in between timetabled classes are taken in the study room in college. You may only go out in the evenings or at weekends

1. You must be accompanied by 2 other boarding students or an adult authorised by the house parents.
2. You must sign out as a group of at least 3 students and sign in with the same group.
3. You must always get advance permission from the house parents and leave details of where you are going, when you expect to return and must always remain contactable.
4. You are allowed out for a maximum of 3 hours on Saturday or Sunday's, then you must return to boarding but may be allowed to sign out again (unless you have permission to leave from the Head of Boarding and permission from your parent or guardian).
5. You must telephone the boarding house after being out for 1 and a half hours and check in with the duty house parent.

These rules are in place for your safety, if you break these rules you will be refused permission to leave the boarding house for the following week.

You must notify the house parent on duty of any change in plans by calling the duty mobile number. Permission can be denied by house parents if your safety may be at risk.

ACTIVITIES

WEEKEND AND EVENING ACTIVITIES

Activities such as cinema trips, sports events, games evenings, visits to museums/local attractions, etc. will be available for you to participate in (students of compulsory school age or under are expected to join in most organised activities). Boarding students are encouraged to set up clubs which others can join. Discuss any ideas with the house parents or Boarding Council members.

COMPULSORY AGED STUDENTS (CSA) WEEKEND ACTIVITIES

Students of compulsory school age are expected to join in most organised activities, and some weekend activities will be compulsory as these activities are designed to support you in your integration with other students and the development of language used in a social context. The terms activities programme will be published in advance via the termly diary and those trips which are compulsory will be clearly labelled.

COLLEGE ACTIVITIES

Boarding students are encouraged to get involved in college clubs run by other students (sports, Glee, debating, medical ethics society etc.), fund-raising activities, our Cultural Event and the school Eisteddfod.

BOARDING COUNCIL

You will be able to stand to become members of the Boarding Council. This is made up of students with the responsibility of liaising between students, house parents and senior management regarding boarding provision, assisting house parents in organising activities, and acting as mentors for new or younger students. If you have any problems or worries during your time here, please speak to your boarding house representative.

HEALTH AND MEDICAL ISSUES

REGISTERING WITH A DOCTOR

The School Nurse will register all boarding students with a local surgery and a local dentist as part of induction.

HEALTH PROBLEMS

Speak to a boarding staff member, who can book an appointment with the College nurse, if you become ill whilst at college or if it is not an urgent concern. This will be kept confidential unless your own safety or the health of other students is at risk. If you prefer, you can make an appointment to see your doctor or speak directly to the Nurse. If you become ill whilst in boarding, tell the boarding staff on duty, who will call for medical advice from a professional. Any long-term health problems should be disclosed on your pre-arrival form so we can provide the best support for you.

ACCIDENTS

In case of an accident or emergency, you will be accompanied to hospital A&E by house staff.

MEDICATION

Students must not keep prescribed medicine or over the counter remedies (like aspirin/ibuprofen etc.) in their room. These must be declared to the School nurse who will keep prescription drugs for you and give them out as directed and will give you over the counter remedies for common illness. No prescribed medication is allowed in your room. If any is found it will be confiscated. No medication/supplements are allowed to be kept in your room, unless indicated on the list below. If any medication/supplements are found, they will be confiscated and given to the medical team. If any of these are prohibited on the list below, they will be disposed of using local pharmacy services. They will not be returned.

GUIDELINES OF MEDICATION/SUPPLEMENTS WITHIN STUDENT

ACCOMMODATION

Things that students **CAN** have in their room:

- Multivitamins (only one pot – duplicates should be handed into the medical team for storage)
- Cod liver oil capsules
- Prescribed creams (although has to be authorised by the nurse)
- Nasal spray
- Eye drops
- Antacids
- Vapour rub
- Plasters

Things that students **CAN NOT** have in their rooms:

- Over the counter medications (e.g. Paracetamol, Lemsip, Ibuprofen, Antihistamines, Sleep aids)
- Protein supplements
- Weight loss supplements
- Supplements containing green tea
- Medication that has not been obtained in the UK
- Alcohol
- Energy drinks
- Stimulant/ caffeine tablets (e.g. ProPlus)
- Throat lozenges/spray that contain anaesthetising properties (e.g. Strepsils)

WELFARE AND SUPPORT

SAFEGUARDING AND CHILD PROTECTION

Your safety and protection are our highest concerns. We have specially trained senior staff who have been trained in ensuring the boarding and college staff keep you safe. If you feel unsafe or are worried, speak to any member of staff who will support and help you by identifying the right staff member who can help with your issue. You will see posters around college and in boarding with the picture, name and contact details of these specialist senior safeguarding staff. You may contact them yourself at any time.

DESIGNATED SAFEGUARDING LEAD

Mr Gethin Thomas

07985 026835

gethin.thomas@ccoex.com

DESIGNATED SAFEGUARDING OFFICER

Dr Julian Davies

julian.davies@ccoex.com

ANXIETY, STRESS OR HOMESICKNESS

The house parents, nurse, Head of Boarding, or any other member of staff are all available for you to talk to if you are feeling unhappy or facing difficulties. Please remember, you are not the only person to experience this, you do not have to face it alone and you will never be judged.

INDEPENDENT PERSON

We have identified an independent person for you to contact if you wish to talk to someone who doesn't work with college or boarding.

INDEPENDENT LISTENER

liam.hughes@ccoex.com (Available between 5pm & 6pm)

INDEPENDENT ORGANISATIONS

There are also other organisations which act as independent listeners. You can phone them for free and speak anonymously.

NSPCC 0800 800500

CHILDLINE 0800 1111

KOOTH www.kooth.com

An online counselling and emotional well-being platform

FINANCIAL PROBLEMS

We do not advise students to lend money of any significant amount to one another. Boarders should speak to house parents or the Head of Boarding if they are facing financial problems or contact the Citizen's Advice Bureau (www.citizensadvice.org.uk) if over 18 years of age.

KEEPING SAFE IN CAMDBRIDGE

For information about activities and things to do in Cambridge please go to [Home - Visit Cambridge](#) . When some students first think about studying abroad, one of the major concerns particularly in an urban environment, is about safety. Cambridge is, for the most part, a very safe city to live in. However, as with any other city, there are certain things you ought to know if you are to stay safe in Cambridge throughout your stay here.

- **Plan a way home to the Boarding House**

Cambridge is a very simple city to navigate during the day, thanks to it being relatively small and excellent public transport.

- **Stick together**

Ever heard the expression safety in numbers? Well it applies when you're out and about, too. Cambridge is not a dangerous city, but problems do occasionally occur, and you're far less likely to become a victim if you're in a group. Stick together, particularly at night, and let one another know once you are home safely.

- **Keep valuables out of sight**

Just like any major city, pickpocketing can be a problem in central Cambridge, as can phone snatching. In order to keep your valuables safe, make sure that they always remain out of sight. Try to keep valuables in inner pockets. If you do have something valuable on you, try to not keep touching it to check if it's there.

CONTACT WITH PARENTS

STUDENTS

Each room has high speed broadband and good signal strength for mobiles to allow students to remain in contact with families. In emergencies, House parents may give permission to use the office or duty phone.

PARENTS

Parents are welcome to contact Heads of House via email during the working day. In addition, the duty mobile number can be called at evening weekends. House parents are also available at evenings & weekends.

ACADEMIC ISSUES

Should be raised with the college directly by contacting your Head of House:

HOLIDAY AND END OF TERM ARRANGEMENTS

ENRICHMENT WEEKS AND EASTER

Your fees cover accommodation over enrichment weeks which are similar to most school's half-terms. You will be expected to attend work observation placements during this time if they have been arranged for you. If you do not have a work observation placement, remember to apply for permission to leave if you intend to visit family or friends. You are able to stay in accommodation over Easter break if you wish.

WINTER HOLIDAYS

CSFC Cambridge is closed over Christmas and New Year. You are not allowed to stay in boarding over the Winter holiday and must return home or arrange alternative accommodation through your guardian. Days for closing and opening are on the school calendar and website.

HOLIDAY ARRANGEMENTS

You must always inform the house parents about your arrival/leaving arrangements via our online software. You will always need to provide all information about transport including flight numbers.

END OF ACADEMIC YEAR

All students need to completely vacate and clear their room at the end of the year. They need to leave it in a clean state or there may be an additional charge to clear their room. Those students returning in the next academic year need to vacate their room and will be allocated a new room on their return.

POSITIONS OF RESPONSIBILITY

Students will be able to apply for the following positions of responsibility at the end of each academic year:

- School Prefect
- Inter-house captain
- Boarding house representative
- Buddy
- School ambassador
- Digital Leader
- EDI Officer

COMPLAINTS

The first step would be to make an informal complaint to your house parent, or Boarding Council member. If you have a boarding complaint, then you may always speak to the Head of Boarding. You may also contact the Independent Listener whose details are displayed in the boarding house. If the complaint cannot be resolved, please see the CSFC Cambridge complaints policy which can be found on the website.